



**CORPORATE  
HEADQUARTERS**

**Crown Management  
Services, Inc.**  
1501 N. Guillemard St.  
Pensacola, FL 32501  
Tel: 850-469-9909  
Fax: 850-469-8911

**Crown Health Care  
Laundry Services, Inc.**  
**FLORIDA**  
1501 N. Guillemard St.  
Pensacola, FL 32501  
Tel: 850-438-7578  
Fax: 850-438-9395  
Plant: 850-438-7580  
e-mail:  
info@crownlaundry.com

**Crown Health Care  
Laundry Services**  
**ALABAMA**  
3805 Hwy. 41  
Selma, AL 36701  
Tel: 334-876-9919  
Fax: 334-876-9928

**Crown Health Care  
Laundry Services**  
**GEORGIA**  
604 N. Highland St.  
Quitman, GA 31643

**Crown Contract Services**  
Corner of Ewell & Foster  
Columbia, SC 29207  
Tel: 850-787-6032  
Fax: 850-787-0410

March 9, 2009

**Mr. Gerard O'Neill**  
**President and CEO**  
**American Laundry Systems**  
**A Division of E&O Mechanical, Inc.**  
**800 Broadway**  
**Haverhill, MA 01832**

**Gerard:**

I wanted to take a moment to let you know how much we appreciated working with everyone on your team. The entire process from design, to installing the last piece of equipment, to handing us the keys to plant #4 was fantastic.

Your team met all of our deadlines and was extremely professional in the process. The communication throughout the project was consistent and our two companies worked well together. Your insights and recommendations proved invaluable to my company and the entire process.

I whole-heartedly recommend your company and wish you well in your future endeavors. I am sure we will work together again.



**Don Haferkamp**  
**President and CEO**